Checklist: Is my company ready for passkeys?

Technical requirements

☐ Our identity and access management (IAM) solution supports FIDO2 / WebAuthn.
☐ Our device fleet (e.g., notebooks, smartphones) supports biometric unlocking or secure PIN.
☐ Our applications and platforms can be integrated with modern authentication methods (e.g., SSO, OAuth, OpenID Connect).
☐ Our authentication infrastructure (e.g., Microsoft Entra ID, Okta, Ping Identity) is passkey-compatible or expandable.
\square Our employees use devices on which private keys can be stored securely (e.g., TPM, Secure Enclave).
Security & Compliance
☐ We have an up-to-date IT security strategy that takes zero trust and passwordless authentication into account.
☐ We can document how passkeys support our compliance requirements (e.g., GDPR, ISO 27001).
☐ We have processes in place for secure recovery in the event of device loss.
☐ We have policies for device security and user identification in mobile environments.
User acceptance & change management
$\hfill \square$ We have a concept for employee training and awareness that communicates the benefits of passkeys.
☐ We consider use cases with different user groups (e.g., internal employees, external parties, partners).
☐ We plan pilot projects to gain experience and insights for the rollout.
☐ We ensure that existing multi-factor authentication (MFA) strategies can be combined with or replaced by passkeys in a meaningful way.

Strategic considerations

☐ The introduction of passkeys is part of our digitalization or IT strategy.
☐ We regularly analyze security incidents and support costs to quantify added value.
☐ We are prepared to gradually replace traditional methods without overwhelming users.
☐ We actively follow technological developments related to passkeys, FIDO2, and identity management.
Recommendation: If you can answer more than 10-12 points with 'x', your company is well prepared. Otherwise, we recommend starting with a targeted evaluation or pilot project.